

TURTLE & HUGHES

ELECTRICAL & INDUSTRIAL DISTRIBUTOR

BRIDGEWATER
188 FOOTHILL ROAD
BRIDGEWATER, NJ 08807

NEWBURGH
700 CORPORATE BLVD
NEWBURGH, NY 12550

COMMACK
59 MALL DRIVE
COMMACK, NY 11725

PLAINFIELD
1260 NORTH AVENUE
PLAINFIELD, NJ 07062

LINDEN
1900 LOWER ROAD
LINDEN, NJ 07036

WHIPPANY
68 S JEFFERSON ROAD
WHIPPANY, NJ 07981

Services & Support

Meet Your Everyday Technical Needs

Remote Support & Monitoring	Training Services	On-Site Services	Repair Services
<ul style="list-style-type: none"> Real-time product, system and application-level support Unlimited online resources Live chat and support forums Secure equipment monitoring, alarming and diagnostics 	<ul style="list-style-type: none"> Instructor-led and computer or web-based courses Virtual Classroom Training assessments Workstation and job aids 	<ul style="list-style-type: none"> Embedded engineering Preventative maintenance Migrations and conversions Start-up and commissioning 	<ul style="list-style-type: none"> Product remanufacturing Repair services on non-Rockwell brands Annual repair agreement

Maximize Your Automation Investment

MRO Asset Management	Lifecycle Extension & Migrations	Network & Security Services	Safety Services
<ul style="list-style-type: none"> Comprehensive asset management planning Reliability services Global spare parts inventory Storeroom and firmware management 	<ul style="list-style-type: none"> Installed Base Evaluation Pinpoint obsolescence risk Tools and Lifecycle support service agreements to mitigate production risk 	<ul style="list-style-type: none"> Manage network convergence Security technology policies and procedures services Network design, integration and validation services 	<ul style="list-style-type: none"> Safety assessment and remediation Safety design, integration and validation services

For assistance with your Services needs, please contact your local representatives.

New Jersey

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Authorized Distributor

Rockwell Automation

Core Services

TechConnect Support

Each day, you face new challenges that can make it difficult to meet your production goals and prevent or overcome operational issues. Your workforce is aging, your staff and/or your budget may be getting leaner or maybe you just want some assistance.

- Software maintenance
- Online support
- Telephone support
- Global coverage
- Product, System and Application Support

Open-Enrollment Training

Global Workforce Solutions can help increase the consistency, experience and competency of your employees to improve enterprise-wide productivity and profitability.

- Instructor-led courses
- Web-based training
- Virtual Classroom
- Training Advisor
- Training workstations
- Certification programs

Repair / Remanufacture

As maintenance and capital investment budgets continue to shrink, many manufacturers are beginning to recognize the value of repairing existing assets that malfunction or fail. Rockwell Automation offers cost-effective repair services and a network of global repair hubs to help you extend the useful lifecycle of your automation equipment.

- Next day delivery available
- 3rd party repair

On-Site Support

Rockwell Automation field service professionals are available a on-site resources capable of providing dedicated engineering support and maintenance services to meet your needs.

- Drive start-up assistance
- Medium voltage support
- Local availability
- Emergency availability

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